



Gorky Sembiring <gorkysembiring@gmail.com>

full paper submission

Drs. Maximus Gorky Sembiring , M.Sc. <gorky@ecampus.ut.ac.id>

Wed, Aug 15, 2018 at 4:30 PM

To: "content_aaou2018@hou.edu.vn" <content_aaou2018@hou.edu.vn>

Cc: "gorkysembiring@gmail.com" <gorkysembiring@gmail.com>, Gayuh Rahayu <gayuhrahayu@gmail.com>

Dear Secretary

Greetings from Indonesia ... Please find in the attachment two full papers for the 2018 AAOU Annual Conference, they are:



First:**STUDENT SATISFACTION ON THE LEARNING MATERIALS RELATED TO TUTORIAL, EXAM AND GRADE**Under the Sub-topic 2: *Open Education in Technical, Vocational and Skills Development*Written by: **Gayuh Rahayu, Nurdin Ibrahim, Maximus Gorky Sembiring****Second:****SERVICE-QUALITY AND SATISFACTION ASSOCIATED WITH MOTIVATION, RETENTION, PERSISTENCE AND EXPECTATION**Under the Sub-topic 1: *Human Resource Development in Open Universities*Written by: **Puryati, Gayuh Rahayu, Maximus Gorky Sembiring**

Please let us know what should we do next to make the submission is complete. Thank you very much, all the best for the conference and see you soon in Hanoi.

Best regards

On behalf of the writers,

Maximus Gorky Sembiring
Universitas Terbuka, Indonesia

2 attachments **AAOU2018-Module Sat_15 Aug_sent to Hanoi.docx**
220K **AAOU2018-Servqual_15 Aug_sent to Hanoi.docx**
433K