

Dear Noorina Hartati,

On behalf of the AAOU2016 Program Committee, we are pleased to inform you that your paper LEARNING SUPPORT SERVICES: A STUDY OF STUDENTS' SATISFACTION IN A HIGHER EDUCATION INSTITUTION has been accepted for presentation at the 30th Annual Conference of the Asian Association of Open Universities Conference, which will be held at the Crowne Plaza Manila Galleria on 26-28 October 2016.

Please note the following details for your presentation at AAOU2016 and inclusion of your paper in the conference proceedings:

1) For each paper, at least one of the authors must be registered for the whole duration of the conference. Please visit the registration page of the conference website (<http://www.aaouconference.com/payment/>) for details. Registration includes payment of the conference fees. If you wish to avail of the early bird registration rate, please register by 31 August 2016.

2) Your full paper should be submitted through the online conference system on EasyChair by 5 September 2016. To upload your full paper, log in to your EasyChair account, select your submission from the menu bar, on the upper right portion click Add file, click Choose File to upload your full paper (take note that your full paper should be in .doc or .docx format), and then select Submit.

If you are not older than 40 years old as of 1 January 2016 and would like to be considered for the AAOU Young Innovator Award, please indicate your date of birth on the top right hand corner of the first page of your paper. To avoid any confusion, the date should be indicated in the full format of datemonthyear (for example, 11 October 1980).

For any enquiries, please feel free to contact us at aaou2016secretariat@upou.edu.ph using the subject line "Paper Presenter Query."

Thank you and we look forward to meeting you at AAOU2016.

Sincerely yours,

Patricia B. Arinto

Chair, AAOU2016 Program Committee

Sheila R. Bonito

Co-chair, AAOU2016 Program Committee